

## Frequently asked questions

### **Absentee bids**

The bidding form is available on our website [www.schulerauktionen.ch](http://www.schulerauktionen.ch). International buyers unknown to Schuler Auktionen are requested to add a copy of their passport as well as some sort of reference from other auction houses.

In order to leave an absentee bid, please fill in the bidding form and send it back to us duly signed by fax or as a scan. Absentee bids must arrive no later than 24 hours before the respective auction session.

Items with catalogue numbers from 5000 (Blue Numbers Auction) are not being auctioned in a floor session, but you can leave absentee bids or bid live online on [www.invaluable.com](http://www.invaluable.com).

**Bids below the lower estimate will not be accepted.**

### **Online bids**

All auction items will be auctioned live online on [www.invaluable.com](http://www.invaluable.com). If you wish to bid online, please register for the auction on Invaluable or on our website (Catalogue / Live Bidding) early and refer to the schedule in our catalogue or on [www.schulerauktionen.ch](http://www.schulerauktionen.ch). Please note that our auction sessions always start at 9 a.m. local (swiss) time.

Items of the Blue Numbers Auction will be auctioned live online on the Monday following the viewing period.

Absentee bids sent directly to Schuler Auktionen will be privileged over online absentee bids of the same value.

Buyer's premium parity: Online bidders pay what the floor pays.

### **Phone bids**

Phone bids are only available for the lots 1–4999.

In order to bid by phone, please complete the attached bidding form and send it back to us duly signed by fax or as a scan with the remark «phone bid».

For lots with a catalogue number between 5000 and 9999 there is no phone bid available because these items will not be auctioned in a floor session. You can only leave absentee bids or bid online through [www.invaluable.com](http://www.invaluable.com).

### **Shipping**

We do neither pack nor ship ourselves. Our partners for packing and shipping will gladly quote you for international and national shipments.

For any information regarding shipment, please contact them directly providing your lot number, the name of the auction house and your invoice:

Art Verpackung Solution, Samir Jasarevic: [info@a-v-s.ch](mailto:info@a-v-s.ch), +41 76 390 47 77