

# Frequently asked questions

## Absentee bids

The bidding form is available on our website [www.schulerauktionen.ch](http://www.schulerauktionen.ch). International buyers unknown to Schuler Auktionen are requested to add a copy of their passport as well as some sort of reference from other auction houses.

In order to leave an absentee bid, please fill in the bidding form and send it back to us duly signed by fax or as a scan. Absentee bids must arrive no later than 24 hours before the respective auction session.

Items with catalogue numbers from 5000 (Blue Numbers Auction) are not being auctioned in a floor session, but you can leave absentee bids or bid live online on [www.liveauctioneers.com](http://www.liveauctioneers.com)

**Bids below the lower estimate will not be accepted.**

## Online bids

All auction items will be auctioned live online on [www.liveauctioneers.com](http://www.liveauctioneers.com). If you wish to bid online, please register for the auction on [liveauctioneers](http://www.liveauctioneers.com) early and refer to the schedule in our catalogue or on [www.schulerauktionen.ch](http://www.schulerauktionen.ch). Please note that [liveauctioneers](http://www.liveauctioneers.com) uses «Pacific Time». Our auction sessions always start at 9 a.m. local (swiss) time.

Items of the Blue Numbers Auction will be auctioned live online on the Monday following the viewing period.

Absentee bids sent directly to Schuler Auktionen will be privileged over online absentee bids of the same value.

Buyer's premium for all items sold on online platforms is 25%.

## Phone bids

Phone bids are only available for the lots 1–4999.

In order to bid by phone, please complete the attached bidding form and send it back to us duly signed by fax or as a scan with the remark «phone bid».

For lots with a catalogue number between 5000 and 9999 there is no phone bid available because these items will not be auctioned in a floor session. You can only leave absentee bids or bid online through [www.liveauctioneers.com](http://www.liveauctioneers.com).

## Shipping

Our partner for packing and shipping, «YSDS» (Your Special Delivery Service) will gladly quote you for international and national shipments. Please take note that import taxes (VAT) and duties of the recipient country will be charged to the importer (recipient) additionally.

For any information regarding shipment, please contact «YSDS» directly:  
[order.zurich@ysds.com](mailto:order.zurich@ysds.com), T +41 44 500 22 56